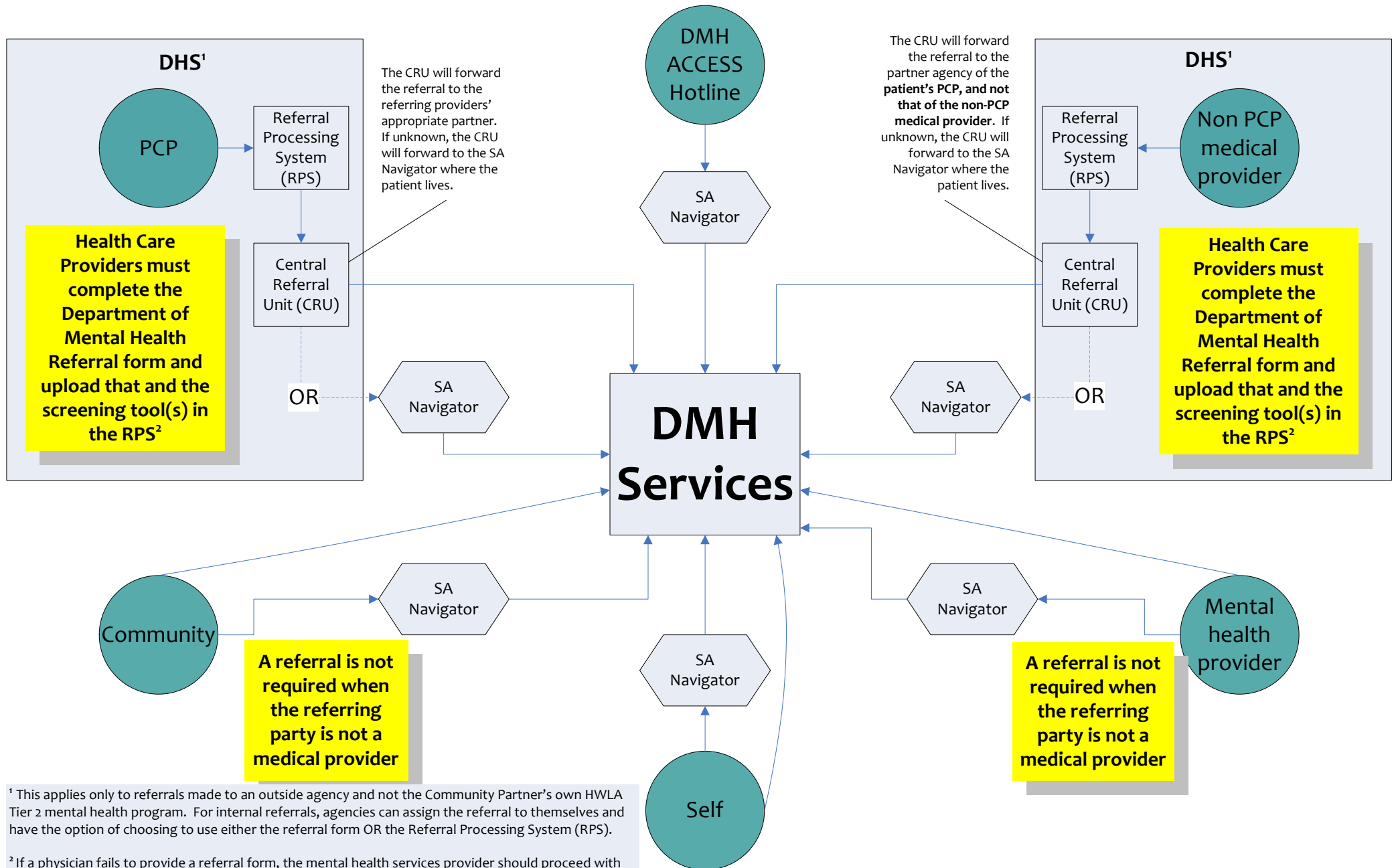


County of Los Angeles – Department of Mental Health  
Office of Integrated Care

Healthy Way L.A. Entry Points for Mental Health Services



<sup>1</sup> This applies only to referrals made to an outside agency and not the Community Partner's own HWLA Tier 2 mental health program. For internal referrals, agencies can assign the referral to themselves and have the option of choosing to use either the referral form OR the Referral Processing System (RPS).

<sup>2</sup> If a physician fails to provide a referral form, the mental health services provider should proceed with scheduling/seeing the patient within the 30-day access timeline.